

WORKING FOR THE CITY | We are a High Performance Organization that has well-defined Mission, Vision and Values which provides the framework for our organizational culture. We believe that the best solutions come from empowered teams with the knowledge and shared vision of the community's goals. We promote a legacy of excellence through a culture of trust, collaboration, and encouragement of personal growth and the celebration of our achievements. We seek to attract adaptable, creative and motivated individuals who share our community pride and dedication to exceptional public service.

POSITION SUMMARY | Successful applicants will have strong keyboarding skills, outstanding interpersonal and judgment skills and the ability to multi-task during intense situations and high volume workloads. Incumbents are responsible for answering emergency 9-1-1 and non-emergency telephone calls and directing appropriate and timely resources. Responsibilities include prioritizing calls, tracking unit status, and dispatching emergency personnel to crime scenes and calls for service

LATERAL INCENTIVES AVAILABLE | Step at hire: Based on years worked as a certified, full-time dispatcher. Please inquire with Human Resources for more information. You can reach out to humanresources@grantspassoregon.gov or by calling 541-450-6050.

In addition to base salary, incentives available to Dispatchers include:

Associates Degree – 2.5%, Bachelor Degree – 5.0%, Second Language – 1.25%,

DPSST Intermediate Certificate – 2.5%, DPSST Advanced Certificate – 2.5%

Note: Associates Degree is not cumulative.

MINIMUM JOB REQUIREMENTS | A High School Diploma or GED and one year of customer service experience, including the use of computers is required; public safety experience is preferred; or an equivalent combination of education and experience sufficient to successfully perform the essential duties of the job.

Our Police Dispatch Department is a 24-7 operation, and all candidates will be required to work nights, weekends, rotating shifts and holidays.

Application deadline:

Open Until Filled

APPLY ONLINE TODAY



City of Grants Pass Human Resources 101 NW A Street Grants Pass, Oregon 97526 541-450-6050